



# **MISSOURI STATE PRINTING CENTER**

**Office of Administration  
Division of General Services**

**F Y 2 0 0 9**

# **ANNUAL REPORT**

# Annual Report for 2009

Missouri State Printing Center generated revenue of over \$7 million from a variety of printing services in FY09. The printing professionals at SPC completed over 24,000 jobs through the offset and digital areas. In FY 2009 SPC experienced growth in the area of digital color and offset printing.

We appreciate the excellent relationship that we enjoy with our customers. Missouri State printing Center will strive to improve our abilities to serve state agencies in timely, accurate, professional, and cost effective printing services. Missouri State Printing will continue to strive for additional growth and new partnerships in FY 2010.



Rodney Vessell  
State Printing Center Manager

## STATE PRINTING CENTER

Vision: Innovative printing and publishing services for our customers.

Mission: To provide our customers with professional, timely, full service, printing support using technology and resources that produce high quality printing at a competitive cost.

# Overview: State Printing Center

The State Printing Center is a unit of the Office of Administration, General Services Division. The mission of SPC is to provide centralized, coordinated print services for all Missouri state government agencies. To succeed in this mission, SPC has established a multi-faceted service delivery system:

- A central printing plant which contains web, digital four color and sheetfed presses, bindery and finishing equipment and computer to plate support;
- Four Quick Print centers located throughout Jefferson City—at the Health, Jefferson, Truman and Department of Natural Resources buildings and at SPC;
- Printing/mail service representatives who serve assigned agencies;
- A full-service graphics and design service;
- Pick-up, delivery and warehousing services for SPC customers;
- Color copy services;
- Variable Data printing; and
- Bulk mailing, tabbing and addressing

SPC is responsible for make/buy decisions for all printed material. It helps establish policies, guidelines and standards for printing and forms management. Procurement of copiers or printing-related equipment, as well as certain purchases of printing from outside vendors, requires authorization by SPC.

The unit coordinates printing functions with the Department of Corrections and state universities, and has supported initiatives to centralize all departmental print operations.

SPC operates under the Administrative Revolving Fund. The Fund provides operating capital to purchase materials and equipment, pay salaries and support overhead. Costs for printing jobs are recovered through charges to state agencies, which are passed back to the Fund.

### SPC Savings

FY 2009 . . . . . \$ 2.0 million

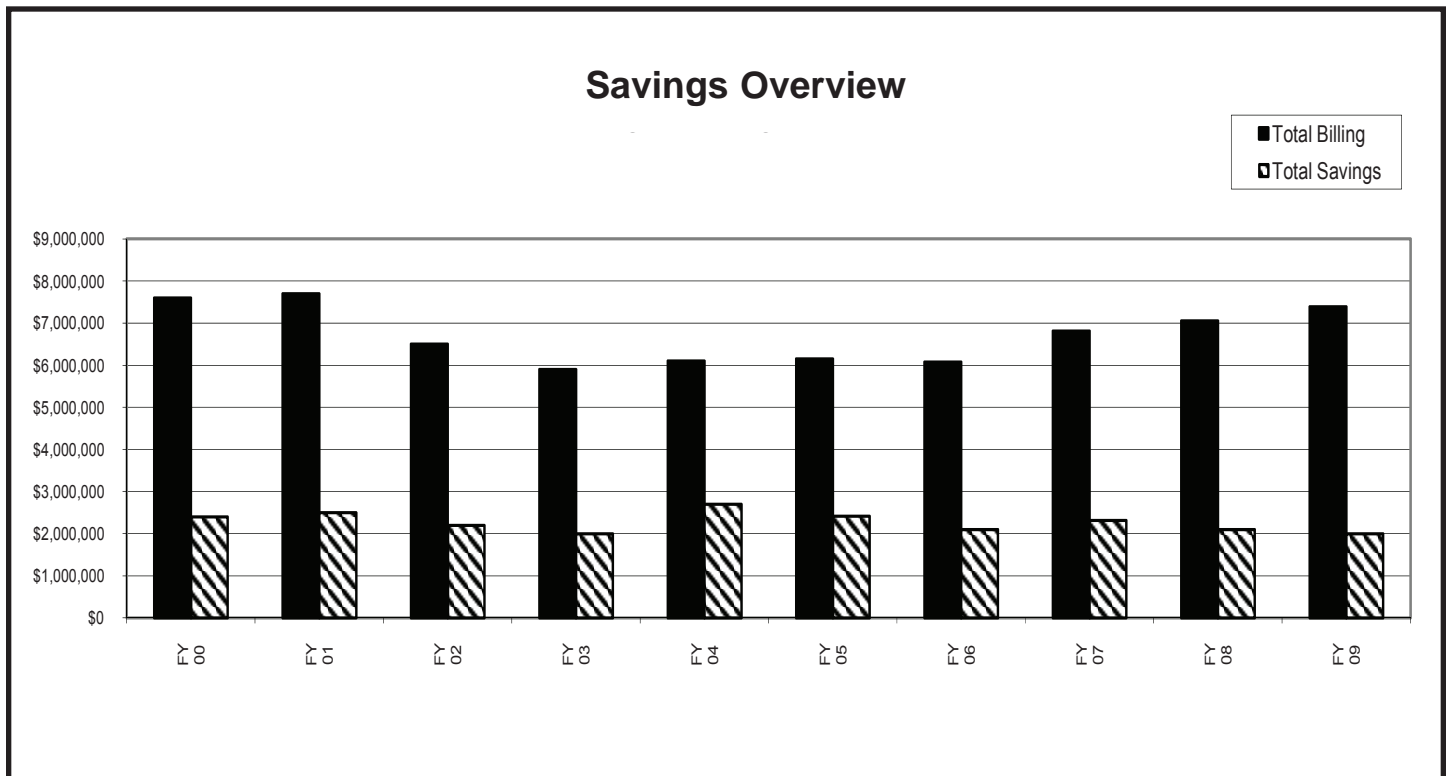
Since inception . . . . \$ 49 million

## Savings History

In July 1981, the Office of Administration initiated the State Printing Center. Eleven departmental print shops were consolidated into one central plant that served all state government. Since its inception, SPC has provided Missouri taxpayers with a substantial savings in printing costs.

In 1981, immediate savings were realized by eliminating 20 pieces of printing equipment, saving an annual maintenance and replacement cost of \$250,000. On-going savings are realized now through the efficiencies of volume buying and lower overhead, and labor costs, which are lower than commercial printing. When compared to commercial rates for the same work, costs savings in FY 2009 were \$2.0 million. This reflected an average of 2,020 jobs and 19.25 million impressions per month.

During its 28-year history, SPC has provided Missouri taxpayers and governmental agencies with an estimated \$49,000,000 savings, when compared to commercial printing rates.



**Central Plant Printing**

**9,858 jobs**



**Quick Print Printing**

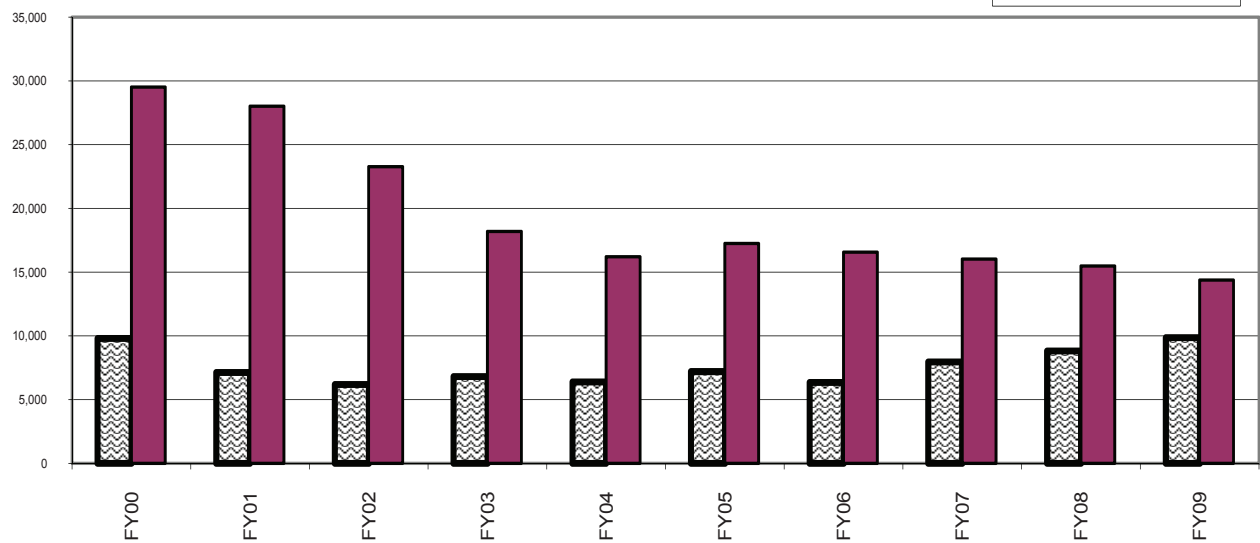
**14,381 jobs**

**Total Impressions**

**230.9 million**

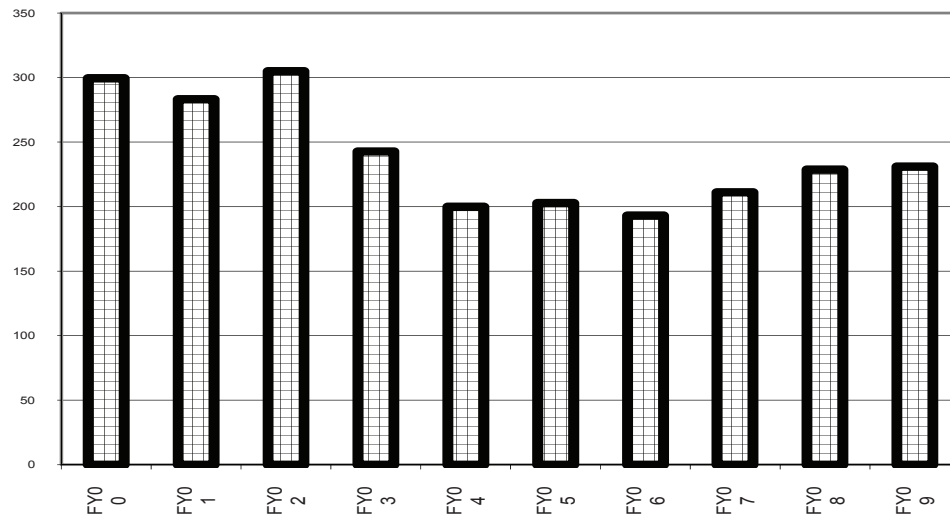
**Number of Jobs**

 Printing  
 Quick Copy



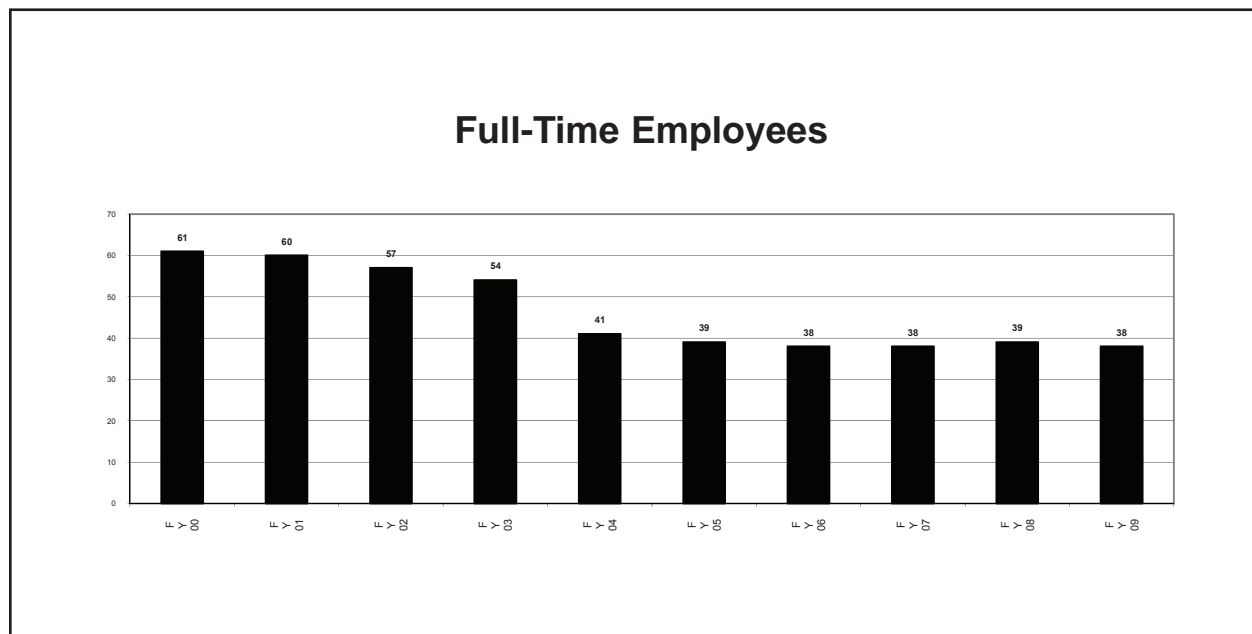
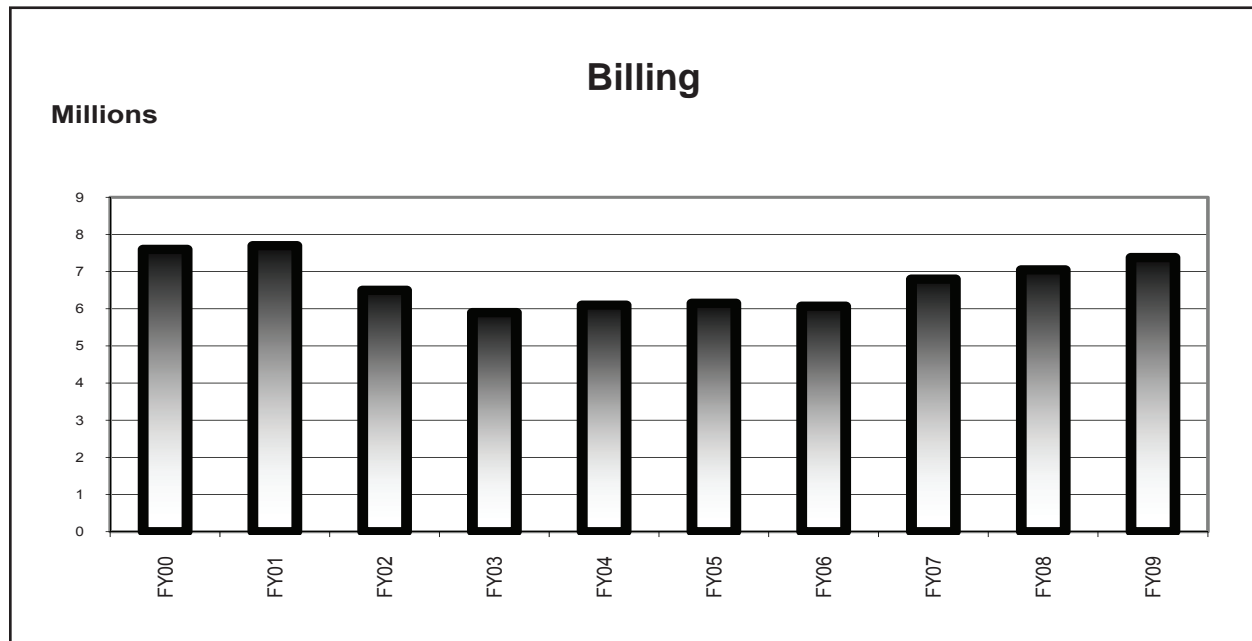
**Number of Impressions**

(in millions)



**Jobs per FTE**  
**FY 2009: 638**

**Revenue per FTE**  
**FY 2009: \$194,416**



## Comparison: SPC vs. Commercial Printing

### Labor Rates

<u>Description</u>	<u>Annual Production Hours</u>	<u>Hourly State Labor Rates</u>	<u>SPC Labor Cost</u>	<u>Commercial Labor Rates</u>	<u>Commercial Labor Cost</u>	<u>Total Savings</u>
Small Sheetfed*	2,093	\$51.00	\$106,743	\$80.00	\$167,440	\$ 60,697
Large Sheetfed*	3,000	\$53.50	\$160,500	\$90.00	\$270,000	\$ 109,500
Collator*	1,800	\$66.00	\$118,800	\$85.00	\$153,000	\$ 34,200
Prepress*	5,000	\$45.00	\$225,000	\$75.00	\$375,000	\$150,000
Web Press*	2,046	\$70.75	\$144,754	\$88.90	\$181,889	\$ 37,135
Bindery Labor	11,000	\$38.00	\$418,000	\$60.00	\$660,000	\$242,000
Digital Four Color	2,593	\$100.00	\$259,300	\$150.00	\$388,950	\$129,650

\* Average price of combined labor rates

\$763,182

### Addressing Services

<u>Description</u>	<u>Annual No. of Pieces</u>	<u>State Charge Per Sheet</u>	<u>Total State Charge</u>	<u>Commercial Per Sheet</u>	<u>Total Commercial Charge</u>	<u>Total Savings</u>
Addressing	1,956,858	\$.0325	\$63,598	\$.045	\$88,059	\$24,461

### Mailing Services

<u>Description</u>	<u>Annual No. of Pieces</u>	<u>Presorted Postage Rate</u>	<u>Total State Postage Cost</u>	<u>Basic Presorted Rate</u>	<u>Total Basic Presorted Cost</u>	<u>Total Savings</u>
Postage	1,956,858	\$.233	\$455,948	\$.335	\$655,547	\$199,599

### Quick Copy Services

<u>Description</u>	<u>Annual No. of Impressions</u>	<u>State Charge Per Impression</u>	<u>Total State Charge</u>	<u>Commercial Per Impression</u>	<u>Total Commercial Charge</u>	<u>Total Savings</u>
Black and White	49,657,773	\$.0225	\$1,068,106	\$0.040	\$1,986,310	\$918,204
Color	865,932	\$.275	\$238,061	\$0.39	\$337,713	\$ 99,652

Grand Total Savings

\$2,005,098

SPC cost per sheet includes stapling, folding, cutting, collating, all types/weights of paper, and tabs.  
Commercial cost per sheet does not include any of the above listed items.



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